Army WAWF Implementation Update

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DFAS

Your Financial Partner @ Work

Background

- Initial pitch to Army - May 2004
  - DFAS proposed partnership, presented high-level plan and projected savings

- Initiated by PBD 716 - Acquisition Domain Transformation - Compliance, December 3, 2004
  - Provided funding for Army WAWF Implementation in FY06
  - Decreased budget beginning in FY07 to reflect anticipated savings

- Army joint FM&C and AT&L memo issued March 23, 2005 announcing to Army intent to deploy WAWF by June 1, 2006
  - Memo states ASA (ALT) and ASA (FM&C) have joint responsibility for WAWF implementation.
  - ASA (ALT) will develop policies for administration of the system at Army posts, camps, and stations.
  - ASA (FM&C) will manage the implementation plan, pre-implementation activities, training, and post implementation support.
  - Requires MACOMs to establish a cross-functional team comprised of financial management, logistics, and contracting members

High-level ConOps between Army and DFAS

DFAS Roles and Responsibilities

- ✓ Provide implementation planning and management
- ✓ Act as site liaison
- ✓ Deliver training
- ✓ Manage Group Administrator (GAM) functions as required
- ✓ Provide help desk support
- ✓ Vendor marketing
- ✓ Engage Army in sustainment planning

Army Roles and Responsibilities

- ✓ Provide policy and oversight
- ✓ Direct activities within Army
- ✓ Support site preparation
- ✓ Ensure personnel attend training
- ✓ Prepare contracts
- ✓ Monitor status of WAWF transactions
- ✓ Sustainment

Strategic Approach

- Implement Army locations based on affiliation with DFAS Vendor Pay Site
  - Allows us to ensure site has trained staff ready to transition to electronic workload
  - Able to "turn off paper" in a logical sequence
  - Involve VP to have insight into potential problems at an Army Site

- Bring Vendors up along with Army
  - Allows Army to realize greater amount of savings earlier
  - Allows Army to reduce their workload by shifting transaction initiation to the vendor
  - Enables DFAS to reduce work force IAW planned budget reductions

Standard Site Implementation Plan

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Pre-Visit Prep

- Identify Site Coordinator/Lead
- Deliver Implementation Letter
- Identify Site Tenant Activities
- Schedule Site Command Briefing
- Issue Meeting Notifications

First 30 Days

- Form Site Team
- Review POAM
- Schedule Regular Meetings
- Assemble DoDAAC Listing
- Set-Up Organizational e-Mail Boxes
- Ensure HW/SW Requirements are Met
- Identify Users by Role
- Review Contracts

30 - 60 Days

- Reserve Training Facilities/Schedule Trainers
- Schedule Users for Training
- Request Completion of DD Form 2875s
- Identify/Appoint Site GAMS
- Send Marketing Material/Training Notifications to Vendors

60-90 Days

- Collect DD Form 2875s
- Assemble Class Rosters
- Send copies of Rosters/2875s to DFAS
- Ship Training Materials

Training/Post-Delivery

- Deliver Training
- Prepare Lessons Learned
- Prepare Progress Reports

- Revised Concept of Operations
- Implemented WAWF at 2 Army installations
  - Ft. Sill - fully deployed
  - Ft. Hood - partially deployed
- Working with 30 additional Army installations
  - All have received site command briefing
  - All are in varying states of readiness to proceed
- Developed/revised training materials
- Developed project metrics

Current Site Status

Army Site	Command Briefing	Training
Fort Hood	Complete - 11/22/04	Delivered to approx. 360
Fort Sill	Complete - 4/14/05	Complete - 7/8/05
Fort Bliss	Complete - 6/21/05	
Fort Huachuca	Complete - 6/23/05	
94th RRC	Complete - 6/28/05	
White Sands Missile Range	Complete - 6/29/05	
West Coast Garrison	Complete - 6/30/05	
Fort Irwin	Complete - 7/14/05	
Fort Riley	Complete - 7/13/05	
Fort Leonardwood	Complete - 7/15/05	
Fort Monroe	Complete - 7/19/05	
Fort Eustis/Fort Story	Complete - 7/20/05	
Fort Lee	Complete - 7/21/05	
Fort Carson	Complete - 7/25/05	
Carlisle Barracks	Complete - 7/27/05	
Yuma Proving Grounds	Complete - 8/2/05	
Fort McPhereson/3rd Army	Complete - 8/15/05	
Fort Bragg	Complete - 8/16-17/05	
Fort Jackson	Complete - 8/19/05	
Aberdeen Proving Grounds	Complete - 8/24/05	
Fort Benning	Complete - 8/26/05	
Corpus Christi	Complete - 8/30/05	
Blue Grass Army Depot	Complete - 8/31/05	
Fort Knox	Complete - 9/1/05	
Watervliet	Complete - 9/8/05	
Ft. Hamilton	Complete - 9/14/05	
Crane Army Ammunition Plant	Complete - 9/20/05	
Pine Bluff	Complete - 9/28/05	
Ft. Stewart/Hunter Airfield	In Process 10/12/05	

- Vendor Training
  - Oklahoma City, Austin, San Bernardino – Dec 6-8
  - Colorado Springs, Alexandria, Atlanta – Dec 13-15
  - Norfolk, Jacksonville, San Antonio, near Cleveland – Dec 20-21
  - 300 seats available, over 900 registrants
  - Priority given to Army vendors
- Help Desk is active
- Completing site profiles
- Reworking program management documentation
- Planning activities beginning January 2006

- January 5 - 21
  - Review lessons learned from initial round of vendor training
  - Conduct Acceptor training for contractors in first wave
  - Finalize ConOps/MFP
  - Get approval to move forward with Army training/implementation; issue revised schedule
  - Deliver MACOM/Agency-level briefings of revised plan
- January 24 – February 25
  - Conduct training for contractors in second wave
  - Deliver additional vendor training
- February 28 –
  - Conduct government and vendor training
  - Deliver site Command briefings to remaining sites

The Road Ahead

- Finalize program mangement documentation
- Develop new schedule
- More forward with implementation

Army WAWF Implementation Select Metrics

WAWF Thoughput

Historical View
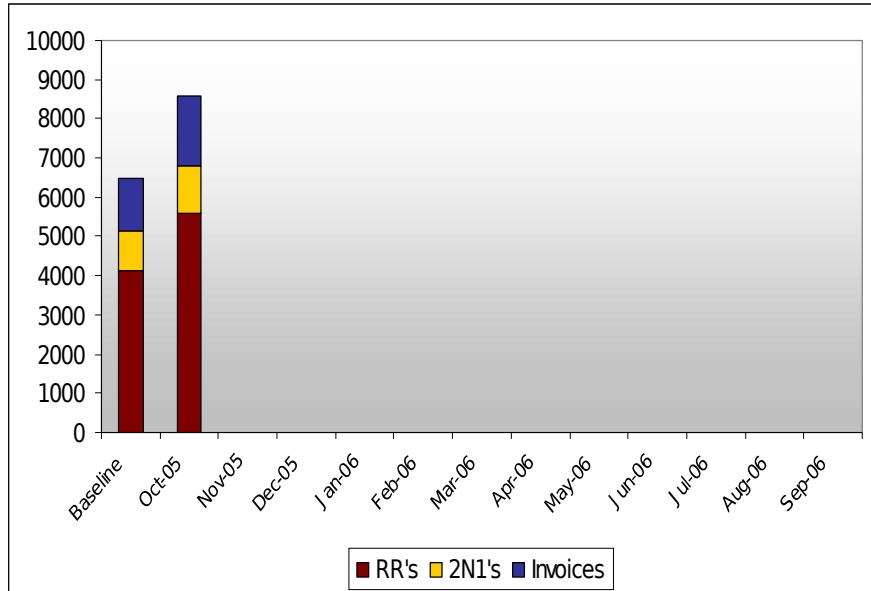
Metric Description

Measures the number transactions submitted through WAWF during the month regardless of current status.

WAWF Transactions Submitted

Transactions Submitted	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
Receiving Reports	4145	5582												5582
2-n-1 Transactions	979	1210												1210
Invoices	1367	1783												1783
Total Transactions	6491	8575	0	0	0	0	0	0	0	0	0	0	0	8575

Includes transactions where Ship To begins with W or Pay Office is an Army Vendor Pay Office.

Invoices = all transaction types other than 2n1 and RR.

Army Invoice Transactions by Source

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Historical View

Metric Description

Reflects the distribution of all Army invoice transactions paid during the month by originating source.

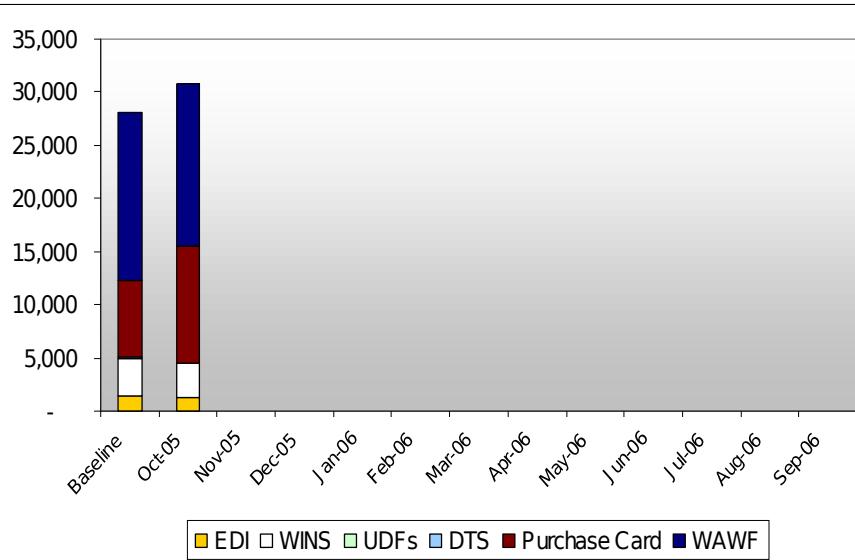**% EC includes invoices from all electronic sources as compared to the total population.**

Source	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
EDI	1,444	1,211												1211
WINS	3,553	3,274												3274
UDFs	9	5												5
DTS	10	16												16
Purchase Card	7,325	10,972												10972
WAWF	15,751	15,340												15340
Manual WAWF	588	768												768
Foreign Currency	27	20												20
Manual	61,816	63,475												63475
PowerTrack	82	103												103
Total EC	28,092	30,818												30818
Total Manual	62,513	64,366												64366
Grand Total	90,605	95,184												95184
%EC	31%	32%												32.38%

From VOT includes IAPS, CAPS, One Pay and MOCAS

Interest Paid Per $1M - WAWF vs. Total

DFAS

Historical View

Chart legend: TOTAL, WAWF
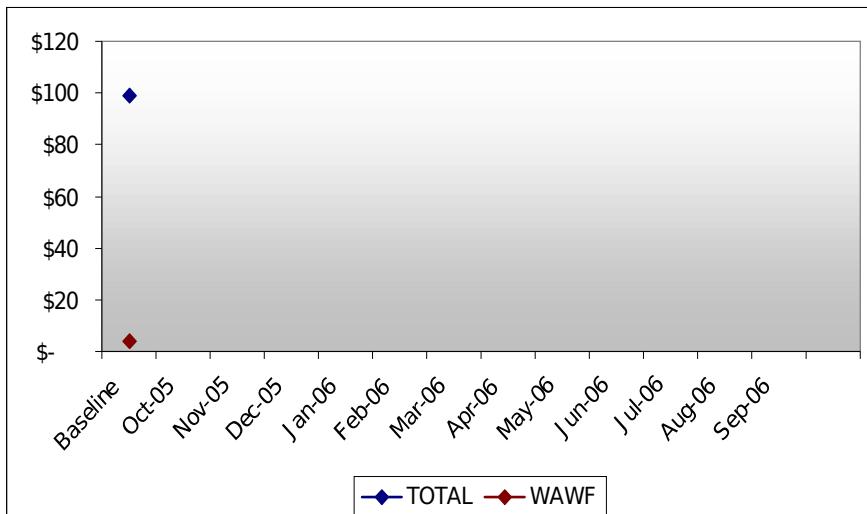
Metric Description

Compares the interest paid per million for the Army as a whole against transactions initiated in WAWF.

Reflects potential for interest reduction as a result of more timely payments through WAWF processing.

Interest Paid	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
Interest Pd Per $1M - Total	$ 99	98												
Interest Pd Per $1M - WAWF	$ 4	5												

Work Count Transition

Historical View
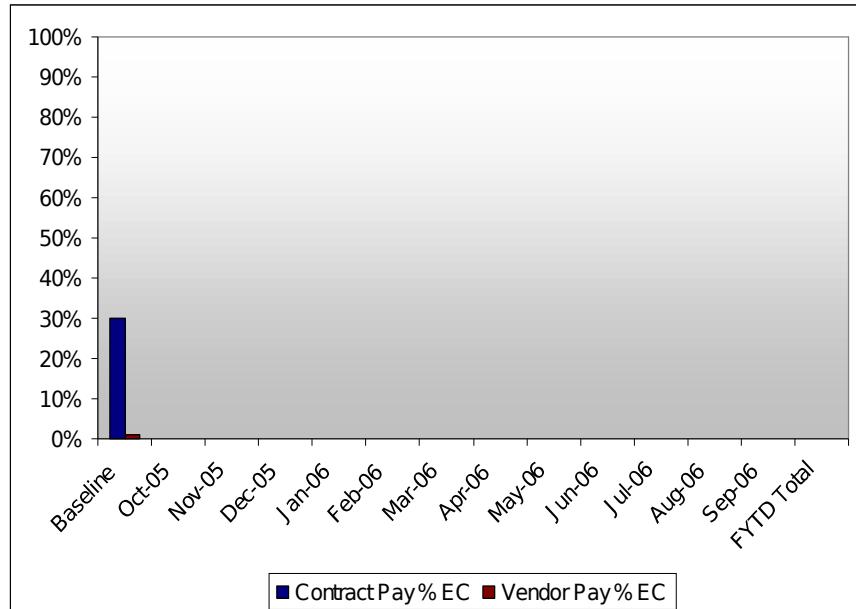
Metric Description

Reflects the transition of work counts from manual to EC. Billing is based on workcounts.

Work Counts	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
06 - CP Manual	33,129													0
26 - CP Electronic	14,247													0
% Electronic	30%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
09 - VP Manual	345,046													0
29 - VP Electronic	3,059													0
% Electronic	0.9%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Army WAWF Users by Role

Historical View
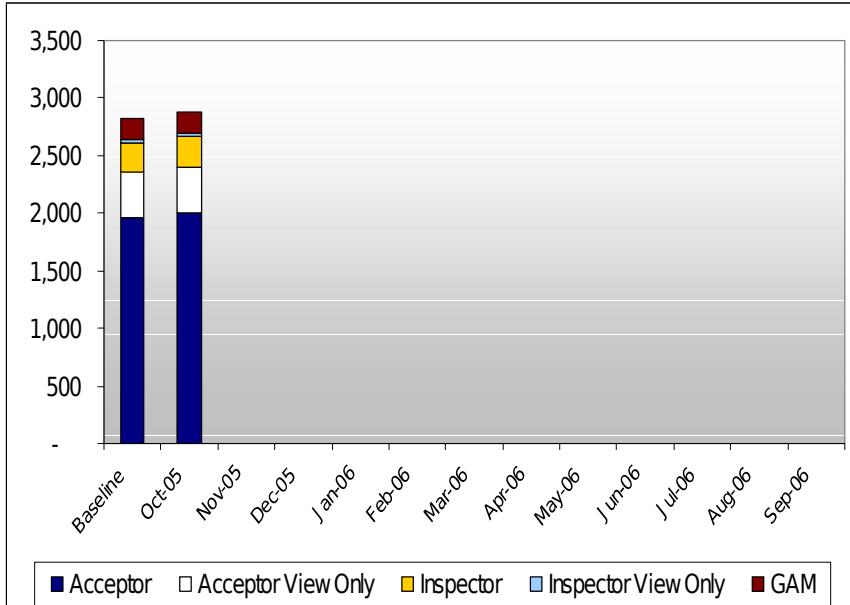
Metric Description

Measures the number of unique Army WAWF Users by the given role.

Note: Will only include users with "army" in their e-mail address. Army users with e-mail accounts that do not include the value "army" will not be reflected in the counts.

Army Users by Role	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06
Acceptor	1,964	2,008											
Acceptor View Only	388	395											
Inspector	256	260											
Inspector View Only	28	30											
GAM	187	191											

Only includes users with "army" in the e-mail address.

Army WAWF Vendors

Historical View
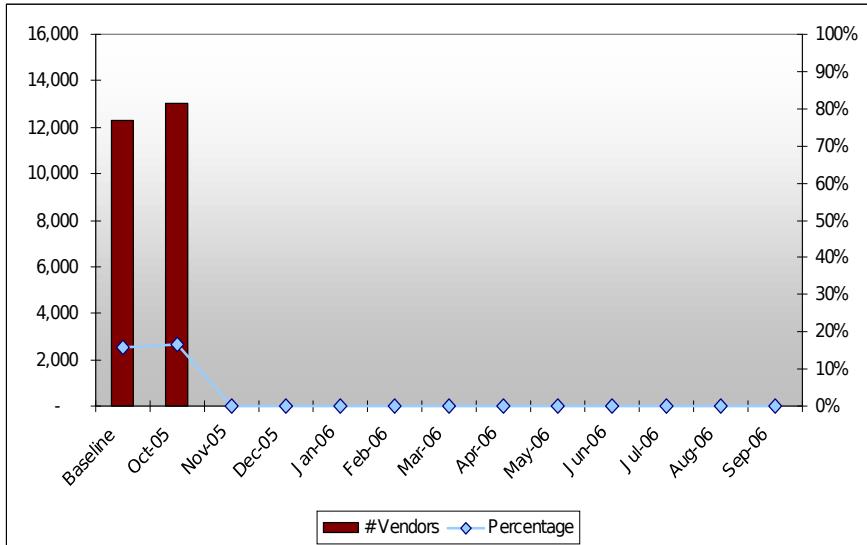
Metric Description

Measures the transition of Army vendors to WAWF.

Matches registered vendor CAGE codes to the list of CAGE codes found on active Army contracts.

Army WAWF Vendors	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
Total Army CAGE Codes	**77,760**	77,760													77,760
Activate CAGE Codes	**12,303**	13,053													13,053
% Activated	**16%**	17%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		17%

Matches Vendor CAGE codes to list provided by Karen.

Execution - Site Activation

Historical View
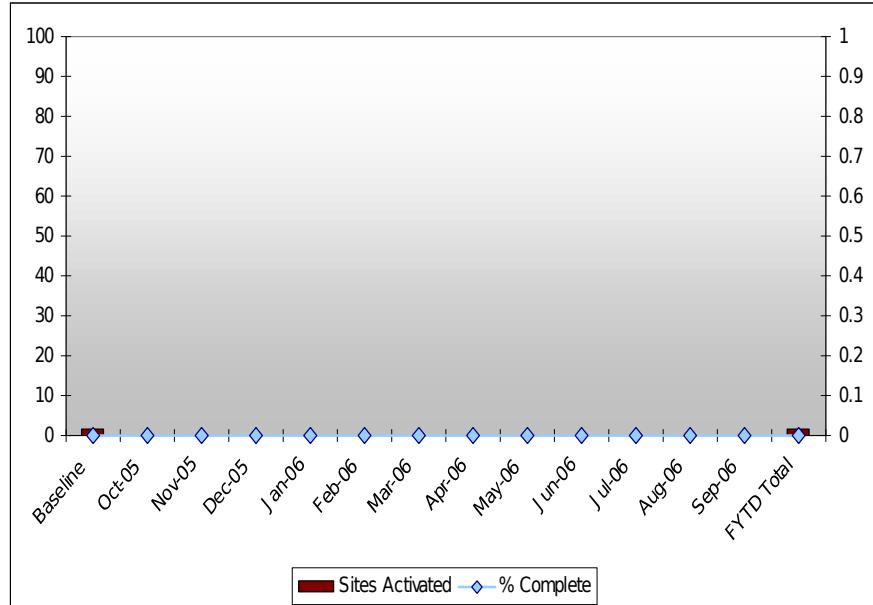
Metric Description

Reflects the overall project execution - number of sites activated as a percentage of total sites.

Note: total number of sites not yet established

Site Activation	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
Sites Activated	1.5	0												1.5
Total Sites														0
% Complete	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Execution - Training Attendance

Historical View

Chart legend: Government Attendees, Vendor Attendees, % Gov Attendance, % Vendor Attendance
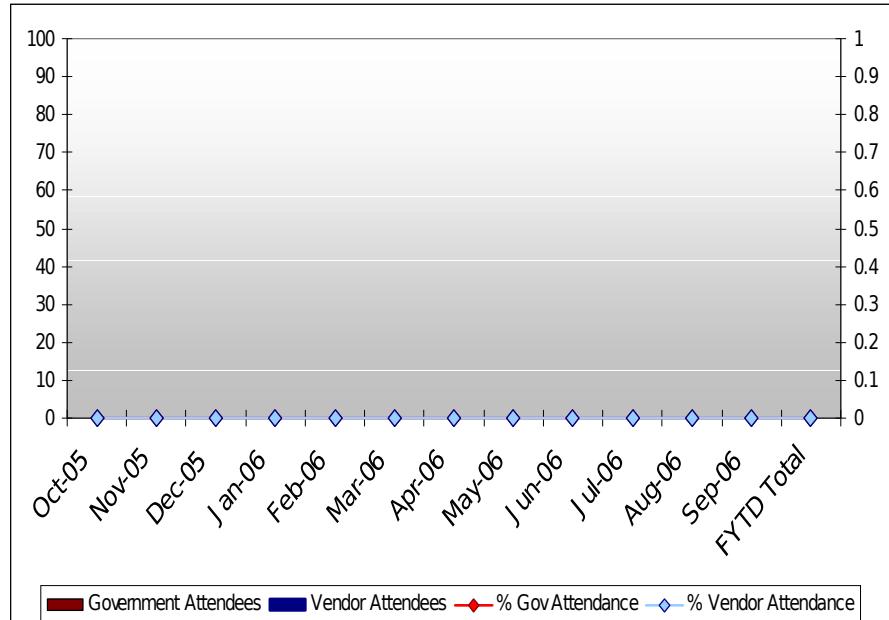
Metric Description

Measures training participation as a percentage of registered vs. actual attendees for both government and vendor classes.

Training Attendance	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total
Government Attendees		0												0
Government Scheduled		0												0
%Attendance			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vendor Attendees		0												0
Vendor Scheduled		0												0
%Attendance			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Execution - Training Evaluation

Historical View
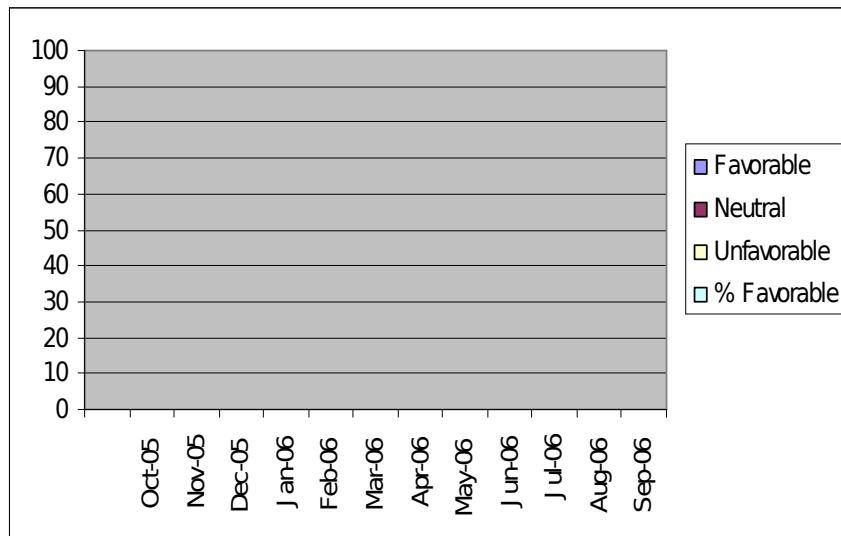
Metric Description

Reflects quality of training as rated by training attendants.

Training Evaluations	Baseline	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	FYTD Total	FYTD Total
Favorable		N/A												0	0
Neutral		N/A												0	0
Unfavorable		N/A												0	0
% Favorable		N/A													